

August 8, 2014

Schools and Libraries Program Correspondence Unit
Letter of Appeal
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

To Whom It May Concern:

We are writing to appeal a missing FRN on a FCC Form 471 for Funding Year 2014.

Vital Information

Contact Name:	Patrick Doyle or Susan Melancon
Address:	355 Harlem Rd., West Seneca, NY 14224
Telephone number:	(716) 821-7051 / 821-7455
Fax number:	(716) 821-7394
E-mail address:	pdoyle@e1b.org
Applicant Name:	Erie 1 BOCES
Billed entity number:	149384
471 application number:	949782
FRN:	TBD

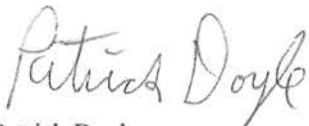
Explanation of Appeal

We are writing to appeal a missing FRN from 471 application number 949782. We have just discovered upon receiving the FCDL that a clerical error was made in the submission of this Form 471 and an FRN was not submitted on the application. We meant to input a monthly amount of \$702 for PRI service. I have attached a recent bill from July 3, 2014 as backup documentation. Per the Naperville order, we feel this falls under the ministerial and clerical error and should be corrected accordingly.

Based on this information we ask that a revised FCDL be issued adding 1 additional FRN so that we can apply for this needed funding for the School District.

Thank you for your consideration in this matter.

Sincerely,



Patrick Doyle
Microcomputer Decision Support Specialist, E-Rate Services



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Account number	Telephone number	Invoice date
020933370	721-512-0504	July 03, 2014

Please call Windstream Communications toll free or visit our website.
For Sales/Billing/Account Changes: 1-800-843-9214
For Repair/Technical Support: 1-866-990-3282
Website: www.windstream.com

ERIE 1 BOCES
C/O SOUTHWESTERN CENTRAL SCHOOLS
355 HARLEM RD
WEST SENECA NY 14224-1892

Service At-A-Glance

Previous Bill	\$348.01
Payments/Adjustments thru 07/01	\$348.01 CF
Amount Previously Due	\$0.00
Current Charges Due - 07/28/14	\$702.01
Total Amount Due	\$702.01

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at www.windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will control.

JULY
UM07101-15
cc: P. Doyle 7/10

Pay My Bill

On-line: For easy payments 24 hours a day, visit www.windstreamonline.com.

In person: To find a retail store location near you, visit www.windstream.com/support.

By Mail: Send your check and payment slip to the address below.

By Phone: For automated payments or to speak to a representative, call 1-800-537-7755.

Detach and return this payment slip with your check payable to WINDSTREAM NEW YORK INC.

windstream.
ATTN: SUPPORT SERVICES
1720 GALLERIA BLVD
CHARLOTTE, NC 28270

Address Service Requested

☐ Check here for address changes noted on reverse side.

5154030669 PRESORT 30689 1 AB 0.406 P1C131



ERIE 1 BOCES
C/O SOUTHWESTERN CENTRAL SCHOOLS
355 HARLEM RD
WEST SENECA NY 14224-1892

Account number	Telephone number	Due date
020933370	721-512-0504	July 28, 2014
Amount Due		\$702.01

Payment enclosed

\$

888 020933370 7

WINDSTREAM
PO BOX 9001908
LOUISVILLE, KY 40290-1908



7000888000000002093337071407010000007020109

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- No more stamps
- No more checks to write
- No more worrying about late payments

It's free and you can still receive your paper bill or go green with paperless billing. Register today at www.windstreamonline.com or call Windstream Customer Service.

Important Information for Customers Paying by Check

Windstream may convert your payments by check to an electronic Automated Clearinghouse (ACH) debit transaction. The debit transaction will appear on your bank statement, although your check will not be presented to your financial institution or returned to you. This ACH debit transaction will not enroll you in any Windstream automatic debit process and will only occur each time a check is received. Any resubmissions due to insufficient funds may also occur electronically.

Please be aware that all checking transactions will remain secure, and payment by check constitutes acceptance of these terms.

We value your business and appreciate you selecting Windstream as your telecommunications provider.

Información importante para los clientes que pagan por cheque

Windstream puede convertir sus pagos por cheque a una transacción electrónica automática de débito (ACH en inglés). La transacción del débito aparecerá en su estado de cuenta del banco, aunque no se presentará su cheque a su institución financiera ni se le devolverá a usted. Esta transacción electrónica automática de débito no le inscribirá a usted en ningún proceso de débito automático de Windstream y solamente ocurrirá cada vez que se reciba un cheque. Cualquier reentrega debida a fondos insuficientes también podrá ocurrir electrónicamente.

Por favor tenga en cuenta que todas las transacciones de la cuenta corriente serán seguras y el pago por cheque constituye la aceptación de estas condiciones.

Agradecemos que sea nuestro cliente y apreciamos que haya elegido a Windstream como su proveedor de telecomunicaciones.

eCheck authorization: By entering the 5-digit zip code from my bill when paying by phone, I hereby authorize Windstream and the financial institution designated by me to charge the account I have specified for payment of my Windstream services. I understand that a fee will be charged to my Windstream account for each request returned unpaid. If two requests are returned unpaid, I will be excluded from this option. In addition, I understand that Windstream and the financial institution reserve the right to terminate this payment option. This authorization can be revoked by notifying Windstream at the customer service number listed on my bill prior to 4:00 P.M. EST on my specified payment date.

For a complete description of fees and taxes included on your bill, please visit www.windstream.com/billinfo

Keep this portion for your records.

Return this portion with your payment.

Change of Address Effective Date ____ / ____ / ____

Name _____

Attention _____

New Address _____ Apt/Suite# _____

City _____ State _____ Zip _____

Business Phone _____ Home Phone _____

Windstream representatives are happy to answer your questions or concerns related to billing or service. To contact us, please call the number located at the top of page one. To view customer service hours by state and answers to FAQs, visit www.windstream.com/support.

Account number
020933370Telephone number
721-512-0504Invoice date
July 03, 2014**SUMMARY OF PAYMENTS AND ADJUSTMENTS**

PAYMENTS -06/23/14	348.01 CR	
TOTAL PAYMENTS AND ADJUSTMENTS		348.01 CR

SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER

WINDSTREAM	702.01	
CURRENT CHARGES DUE 07/28/14		702.01

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 07/01/14 to 07/31/14
Toll charge inquiries call 1-800-843-9214

SERVICES

1 DIRECT IN DIAL-1ST 100	12.63	
1 ISDN PRI ACCESS-CONTRACT RATE	580.00	
TOTAL SERVICES		592.63

SURCHARGES AND OTHER FEES

FCC END USER ISDN PORT-PRI	8.83	
ACCESS CHARGE PER FCC ORDER	44.10	
ACCESS RECOVERY CHARGE PRI	15.00	
NY CHAUTAUQUA CNTY E911 CHARGE	1.75	
NY GROSS RECEIPTS SURCHARGE	19.88	
FEDERAL UNIVERSAL SERVICE FEE	18.67	
STATE USF SURCHARGE	1.12	
TOTAL SURCHARGES AND OTHER FEES		109.35

TAXES

STATE TAX	.03	
TOTAL TAXES		.03

TOTAL WINDSTREAM CHARGES		702.01
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SERVICE PROVIDER(S)

Your Local carrier is*:

WINDSTREAM NEW YORK INC	1-800-843-9214
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* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY PRESENTATION OF CURRENT CHARGES

The following summary presents your current charges by service type as defined by your state regulatory agency. Totals for each service type include applicable surcharges, fees and taxes.

BASIC LOCAL SERVICE	104.78
NON-BASIC SERVICE	.03
LOCAL/NON-BASIC	597.20

TOTAL	702.01
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IMPORTANT INFORMATION

Non-payment of the TOTAL for BASIC charges shown above could result in disconnection of those services and may be subject to collection actions.

Non-payment of all other charges for services listed above may result in the disconnection of these services and may be subject to collection actions, but will not result in the disconnection of basic local service.

WINDSTREAM CUSTOMER INFORMATION

NY IP2D 120504 ALTL 100 DID#

WINDSTREAM CUSTOMER MESSAGE

Windstream continues to work to provide the highest level of service and support to our Customers. Part of this service commitment includes providing Customers with the opportunity to have third party services charged to their Windstream telephone bill as a convenience. While many Customers appreciate this convenience, we understand that it's not for everyone. Windstream always encourages customers to review their Windstream bill each month and contact the company if they are unsure about a charge to their Windstream bill. And, in order to provide our Customers with a greater level of control and an additional layer of account protection, Windstream now offers the ability to block third party charges from your monthly telephone statement. This block will not apply to third party charges for Windstream-related services to which you subscribe (i.e. Dis TechHelp, etc.), but will prevent unrelated services from appearing on your Windstream statement. This service is completely optional and free of charge. If you're interested in adding a third party block to your account please call a Windstream representative at the phone number found at the right hand corner of your statement.

Windstream Online payments must be made by 4:00 pm eastern time in order to post for the current day.

If not paid on time, a late payment collection fee of \$12.00 will apply any past due Internet balance.

To help us serve you faster, please bring your entire billing statement with you when paying in person at one of our payment center locations.

As your communications provider, Windstream is committed to keeping you informed of your rights and responsibilities as a customer. With this in mind, please contact your Windstream business office or consult the opening pages of your Windstream directory should you have any questions.

Account number
020933370

Telephone number
721-512-0504

Invoice date
July 03, 2014

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2014 JUL 10 AM 11:13
ADMINISTRATIVE SERVICES
FURCH

Entity Number <u>149384</u>		Applicant's Form Identifier <u>149384-P1</u>	
Contact Person <u>Pat Doyle/Sue Melancon</u>		Phone Number <u>(716) 821-7051/7455</u>	

Block 5: Discount Funding Request(s)
 Instructions: Use one Block 5 page for EACH service (Funding Request Number) for which you are requesting discounts. Make as many copies of this page as needed, and number the completed pages to assure that they are all processed correctly.

Block 5, page _____ of _____

FRN _____
 (to be assigned by administrator)

10 <input type="checkbox"/> If this is a duplicate Funding Request (e.g., of an FRN that is not yet approved, under appeal, etc.), check this box and enter the original FRN in the space provided: _____		
11 Category of Service (only ONE category should be checked) <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> PRIORITY 1 <input checked="" type="checkbox"/> Telecommunications Service <input type="checkbox"/> Internet Access </div> <div style="width: 45%;"> PRIORITY 2 <input type="checkbox"/> Internal Connections Other than Basic Maintenance <input type="checkbox"/> Basic Maintenance of Internal Connections </div> </div>	23 Calculations <div style="border: 1px solid black; padding: 5px;"> A. Monthly charges (total amount per month for service) <u>\$702.01</u> </div> <div style="border: 1px solid black; padding: 5px;"> B. How much of the amount in A is ineligible? <u>\$0.00</u> </div> <div style="border: 1px solid black; padding: 5px;"> C. Eligible monthly pre-discount amount (A minus B) <u>\$702.01</u> </div> <div style="border: 1px solid black; padding: 5px;"> D. Number of months service provided in funding year <u>12</u> </div> <div style="border: 1px solid black; padding: 5px;"> E. Annual pre-discount amount for eligible recurring charges (C x D) <u>\$8,424.12</u> </div>	
12 Form 470 Application Number <u>740990001177337</u>	Recurring Charges	
13 SPIN – Service Provider Identification Number <u>143030766</u>		
14 Service Provider Name <u>Windstream Communications, Inc.</u>		
15a <input checked="" type="checkbox"/> Check this box if this Funding Request is for non-contracted tariffed or month-to-month services.		
15b Contract Number <u>T</u>	Non-Recurring Charges	
15c <input type="checkbox"/> Check this box if this Funding Request is covered under a master contract (a contract negotiated by a third party, the terms and conditions of which are then made available to an eligible entity that purchases directly from the service provider).		
15d <input type="checkbox"/> Check this box if this Funding Request is a continuation of an FRN from a previous funding year based on a multi-year contract. If so, provide that FRN here: _____		
16a Billing Account Number (e.g., billed telephone number) <u>020933370</u>		
16b <input type="checkbox"/> Check this box if there are multiple Billing Account Numbers and attach a complete list of those numbers to this page.	Total Charges	
17 Allowable Vendor Selection/Contract Date (mm/dd/yyyy) <u>01/14/2014</u>		
18 Contract Award Date (mm/dd/yyyy) _____	Total Charges	
19 Service Start Date (mm/dd/yyyy) <u>07/01/2014</u>		
20a Service End Date (mm/dd/yyyy) <u>06/30/2015</u>		
20b Contract Expiration Date (mm/dd/yyyy) _____		
21 Description of This Service: NOTE: All Item 21 Attachments must be filed before the close of the filing window. You MUST attach a description of the service, including a breakdown of components, costs, manufacturer name, make and model number. You must include any additional account or telephone numbers if the billed account has multiple numbers. Label the description with an Attachment Number, and note number in space provided.		Attachment <u>V-46</u>
22 Entity/Entities Receiving This Service: a. If the service is site-specific (provided to one site and not shared by others), list the Entity Number of the entity from Block 4 receiving this service: <u>125002</u> b. If the service is shared by all entities on a Block 4 worksheet, list the worksheet number (e.g., 1): _____		

Do not write in this area

Block 5, page _____

Entity Number 149384 Applicant's Form Identifier 149384-P1
 Contact Person Pat Doyle/Sue Melancon Phone Number (716) 821-7051/7455

Block 5 (Continued):**24 Description of Broadband and other Connectivity Services Ordered for Schools and Libraries from this funding request**

Complete the information below for this funding request only if requesting **Telecommunications Services** or **Internet Access** for the purpose of providing broadband and other types of connectivity to school and/or library facilities.

- ☒ Check this box if this request is for services or equipment that do not provide broadband or connectivity. For instance, check the box if this funding request is for internal connections, basic maintenance, or requests for services like e-mail or phone service.

- a** Which technology(ies) and speed(s) are being provided in this Funding Request? Please list the number of lines and average download speed for the lines included in this funding request. If there are multiple download speeds for the lines within one type of broadband connection, this form provides two additional lines per broadband connection category. If you need additional space, please make copies of this page and number the completed pages to assure that they are all processed correctly. A response to this Item is not a substitute for a complete response to Item 21 but should be consistent with the description of services in the response to Item 21. Please ask your service provider if you need assistance.

For example, if an applicant was requesting three DSL connections, two averaging 2 Mbps download speed and a third averaging 3 Mbps download speed, the entries would look like this:

Type of connection	Number of lines included in this FRN	Download speed per line in Mbps
DSL	2	2 Mbps
DSL	1	3 Mbps

Type of connection	Number of lines included in this FRN	Download speed per line in Mbps
Dial-up		.056 Mbps
T1/DS-1		1.5 Mbps
T3/DS-3		45 Mbps
Fiber optic/OC-x		
Fiber optic/OC-x		
Fiber optic/OC-x		
Cable		
Cable		
Cable		
DSL		
DSL		
DSL		
Satellite		
Satellite		
Cellular Wireless		
Cellular Wireless		
Non-Cellular Wireless (e.g. microwave)		
Non-Cellular Wireless (e.g. microwave)		

- b** If the Internet service is available to students or patrons in more than just a single location or office, please indicate:

1. If the access is provided by wired connections, approximately what percentage of the school classroom or public library rooms included in the Block 4 worksheet for this FRN will have access to wired drops? _____%
2. If the access is provided by Wi-Fi connections, approximately what percentage of the school classroom or public library rooms included in the Block 4 worksheet for this FRN will have access to a Wi-Fi signal? _____%

- c** For consortia and statewide applications, do the connections in this FRN include the last mile connection to the school or library? ☐ Yes ☐ No
 If no above, are these connections only for backbone connections? ☐ Yes ☐ No